



Cables Plus Shipping Terms Agreement

Cables Plus reserves the right to cancel any order for any reason. Cables Plus charges actual shipping (plus a \$3.00 handling fee) based on UPS's Published List Pricing. The freight calculator provided does not have the ability to take into consideration the following issues when calculating freight:

1. Location of shipping warehouse. Freight calculation is based on shipping from Richmond, Virginia. (Actual warehouse may be different)
2. Number of boxes. Freight calculation is based on the weight of one single box. (Multiple boxes and multiple shipment locations may affect shipping charge)
3. Oversized Boxes. Freight calculations do not take into consideration box size. (Some packaging is considered "Oversized" and may result in additional freight cost)
4. Cables Plus will attempt to update your order prior to shipment if we are aware that additional freight charges will occur. An e-mail detailing the reasons for the additional charges will be sent to the customer. However, Cables Plus reserves the right to pass on additional freight charges if additional freight is incurred. (Note: Some manufacturers' shipping costs may not be known to Cables Plus prior to shipping directly from their respective facilities.)
5. I, the customer, agree to these terms and am aware the following charges may be passed on WITHOUT prior approval.
 - a. Ground Shipments- Maximum Freight increase of \$10.00 without approval
 - b. 3 Day Select shipments- Maximum Freight increase of \$15.00 without approval
 - c. 2nd Day Air shipments- Maximum Freight increase of \$25.00 without approval
 - d. Next Day Air shipments - Maximum Freight increase of \$35.00 without approval
6. Any amounts greater than these will require customer approval prior to the shipment being made. If you have any questions please feel free to contact our Website Sales Department at orders@cablesplususa.com.

At Cables Plus, we do everything we can to ensure that our customers are provided with the highest quality product in a timely manner and strive for 100% customer satisfaction. We are aware of the shortcoming of the on-line freight calculator provided by the Yahoo! Small Business web store and are working to find ways to resolve these issues.